

Shaldon Accessibility Statement

1. Website accessibility:

This website is run by Shaldon Tourist Information Centre. Shaldon Parish Council have an integral part within this site (SPC). We want as many people as possible to be able to use this part of the website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

The website structure and text have been designed to be as simple as possible to use and understand.

2. How accessible is the SPC part of the website:

SPC part of the new fully responsive website, which meets almost all of the regulations from a technological standpoint. However we understand that we still have work to do to improve areas such as:

- We need to add alternative text to our images
- Ensure that any “click here” links are removed or updated
- Some older documents aren’t fully accessible to screen reader software
- Some pages contain tables used for layout
- Some pages need improved hyperlinking

3. What to do if you can’t access parts of this website:

If you need information on SPC part of this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please go to the ‘Contact Us’ section of this website to submit your request. We’ll consider your request and get back to you in seven days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, once again please contact us directly.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

4. Contacting us by phone or visiting us in person:

The Clerk **Karen Turner** works Monday to Wednesday 8am to 1pm . During the COVID situation we ask that you first contact us via:

Mobile: 07950155367

Or send us an email at: [**spc.org@hotmail.co.uk**](mailto:spc.org@hotmail.co.uk)

5. Technical information about this website's accessibility:

Shaldon Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below:

Non compliance with the accessibility regulations

Issues with text

We are working to ensure that as much text as possible has a reading age of 11 or below.

Issues with documents

Some of our documents are essential to provide information about how the SPC conducts its business. The accessibility regulations don't require us to fix PDFs or other documents published before 23 September 2018, or if they're not essential to providing our services.

We aim to ensure that any new documents we publish meet accessibility standards.

Some pages contain tables used for layout. This may not meet WCAG 2.1 success criterion 1.3.1. We aim to resolve as required.

Disproportionate burden

Whilst we have not identified anything that qualifies as disproportionate burden for SPC, as a Parish Council we have limited funds and resources to make all the upgrades to the website at the speed we might like to. However, we remain committed to making those changes.

7. How we tested this website:

This website was tested on 30th & 31st August 2020. The test was carried out internally by Weatherheadsweb.

8. What we're doing to improve accessibility:

SPC is committed to having a fully compliant and accessible website to ensure all parishioners can access all the information they require at the point of need.

To that end, as part of the work to produce our ongoing Communications we are committed to having our own website and upgrading all the content within that new website, as soon as is possible and practical.

This statement was prepared on 17th September 2020, at the end of the internal website testing; it will be updated as required.